

Please Return Completed Documents to Member Benefits



Email: NCPERS@MemberBenefits.com



Fax: (904) 212-3636



Mailing Address: 10739 Deerwood Park Blvd, 200-B,
Jacksonville, FL, 32256



Beneficiary Statement – Quick Start Guide

Group Insurance

Please send the completed form and all attachments to:

Member Benefits, Inc.

NCPERS Team

10739 Deerwood Park Blvd, #200-B

Jacksonville, FL 32256

Tel: 800-525-8056 Fax: 904-212-3636

What you'll find in this package

- *Group Life Insurance Claim Form* – Please complete, sign and return this form to start the claim process.
- *Settlement Option Information* – We explain the different options you have for receiving your claim proceeds.
- *An Authorization to Release Information to Prudential may be required when claiming Accidental Death/Dismemberment Benefits.* Please review and complete this section (Page 8) when claim Accidental Death/Dismemberment Benefits.

Note: On these pages, *I*, *you*, and *your* refer to the person making the claim. *We*, *us*, and *our* refer to the Prudential company that issued the policy. Please note that we will only use phone numbers and email that we collect to keep you updated on the status of your claim.

To submit your claim, follow these steps:

1. Decide how to receive your funds

Be sure to select a payment option when you complete the form. Your options include:

- Open an interest-bearing Alliance Account.
- Elect to receive a single lump sum check by a check mailed to you or by Electronic Funds Transfer (EFT).
- Select another settlement option as described in the “*Understanding Your Options*” section.

See pages 3–5 for more detailed information regarding your payment options.

2. Complete the enclosed form

Fill out the enclosed *Group Life Insurance Claim Form* that begins on the next page. Please follow the instructions and provide all requested information for prompt claim processing. Also, please review the fraud warnings found at the back of this statement.

This form, and the information contained within, is not intended as investment advice and is not a recommendation about managing or investing retirement savings. Neither The Prudential Insurance Company of America, nor the Prudential entity(ies) set forth on this form, are acting as your fiduciary as defined by any applicable laws and regulations. Please consult with your qualified investment professional about managing or investing retirement savings.

3. Return the signed claim form and supporting documentation

Please mail pages 2, 3, 5–8 of your claim form, as well as any additional documents that may be required, **including** a copy of the death certificate to:

Member Benefits, Inc.
NCPERS Team
10739 Deerwood Park Blvd, #200-B
Jacksonville, FL 32256 Fax: (904) 212-3636
Email: ncpers@memberbenefits.com

Group Life Insurance Claim Form

3. Tax Certification

Please complete any applicable portions of (a) or (b) below. Make sure to have included your SSN/TIN in Section 1. Refer to page 9, Tax Certification section, for more information.

(a) Under penalties of perjury, I certify that:

- I am a U.S. Person (including resident alien);
- The Social Security/Tax ID number provided in "Section 1" above is my correct SSN/TIN; I am not subject to FATCA reporting;
- I am not subject to backup withholding due to failure to report interest or dividend income; and
- I am not subject to FATCA reporting.

Check the boxes below, if applicable:

I am subject to backup withholding due to the failure to report interest or dividend income (see "Backup Withholding" in the Tax Certification Information section)

I am subject to FATCA reporting

(b) I am not a U.S. person (including resident alien). I am a citizen of _____.

Attach the applicable IRS Form W-8 (BEN, BEN-E, ECI, EXP, IMY).

4. How to Receive Your Funds

Prudential has a range of settlement and payment options from which you can choose. For information about alternate settlement options, see section "Understanding Your Options" of this form. Eligible life claim proceeds will be paid by the way of lump sum check unless you select an alternative payment or settlement option below.

About the Alliance Account: The Alliance Account is an interest-bearing account with draft-writing¹ privileges that allows full access to your funds immediately without any monthly fees. You may wish to access the money periodically, or all at once.

Funds in an Alliance Account begin earning interest immediately and continue to earn interest until they are withdrawn.² The current interest crediting rate is 0.50%, subject to a current minimum of 0.25%.

How the Alliance Account Works

The Alliance Account is an interest-bearing account with draft-writing privileges that allows full access to your funds immediately and in the future by writing drafts (like checks).

The Alliance Account has no monthly charges, per draft charges or draft reorder fees. Fees are only applied for special services such as express mail requests.

If you are the beneficiary on more than one life insurance policy or already have an Alliance Account, proceeds will be paid into one account. The Alliance Account holder may designate a beneficiary for his or her Alliance account.

You can speak directly with a customer service representative between 8 a.m. and 8 p.m. Eastern Time, Monday - Friday at 800-524-0542. Claim written inquiries can be sent to Prudential, P.O. Box 70182, Philadelphia, PA 19176.

Once your Alliance account is established, you can also go online or call the Alliance automated voice-response system 1-877-255-4262, 24 hours a day to check your account balance, request additional drafts and more.

¹ Alliance drafts are considered checks under federal law for certain purposes.

Certain businesses may have their own policies and procedures for accepting drafts.

² See "How Interest Is Earned:" under "How to Receive Your Funds" for more details.



Group Life Insurance Claim Form

4. How to Receive Your Funds (cont.)

About the Alliance Account

Your Funds: The Alliance Account is a settlement option under the original life insurance policy and is backed by the financial strength of The Prudential Insurance Company of America. All funds are held within Prudential's general account. It is not FDIC insured because it is not a bank account or a bank product. Funds held in the Alliance Account are guaranteed by State Guaranty Associations. Please contact the National Organization of Life and Health Insurance Guaranty Associations (www.nolhga.com) to learn more about coverage limitations on your account. State guaranty fund coverages are not determined by the insurance company. We may limit or suspend your access to the funds in your account if we suspect fraud or if there was an error in opening your account.

How Interest Is Earned: The funds in an Alliance Account begin earning interest immediately and will continue to earn interest until all funds are withdrawn. Interest is accrued daily, compounded daily and credited every month. The interest rate may change and will vary over time, subject to a minimum rate that will not change more than once every 90 days. You will be advised in advance of any change to the minimum interest rate via your quarterly Alliance Account statement or by calling Customer Support. The interest rate credited to the Alliance Account is adjusted by Prudential at its discretion based on variable economic factors (including but not limited to, prevailing market rates for short-term demand deposit accounts, bank money market rates and Federal Reserve Interest rates) and may be more or less than the rate Prudential earns on the funds in the account. The interest earned on the Alliance Account may be taxable. For tax information, please consult with a tax advisor because neither we nor our representatives can provide tax advice.

Account Statements: You will receive regular (either monthly or quarterly) statements showing your current balance, the interest you earned, the drafts you have written, your current interest rate, and any other account activity. The frequency at which the statements are mailed to you is determined by the activity in your Alliance Account.

Special Service Fees: There are fees for special services, which are subject to change, and include stop payments (\$12.00 per draft/\$25 maximum for 3 or more per day); cashed draft copy or statement copy (\$2.00 per draft); drafts returned for insufficient funds (\$10.00 per draft) and overnight delivery (based on carrier's charge).

Minimum Balance: If the balance falls below \$250, you will receive a check for the remaining balance plus interest at the end of the monthly cycle in which the balance fell below \$250. You can close the Alliance Account at any time by calling the Customer Service office. A check for the remaining balance and interest will be sent to you. Or, you can close the account by writing an Alliance draft for the balance and cashing it or depositing it at your own bank. Since interest accrues daily, a check for the remaining accrued interest will be sent to you.

Inactive Accounts: State law requires that if there is no account activity and we have had no contact with you regarding your Alliance Account after a number of years (which time period varies by state), your Alliance Account may be considered "dormant". If your Alliance Account becomes "dormant", you will be mailed a check for the remaining balance plus interest, at your last address shown on our records. If you do not timely cash that check, your funds will be transferred to the state as unclaimed property. If your funds are transferred to the state, you may claim those funds from the state but you may be charged a fee by the state. Once your funds are transferred to the state, we no longer have any liability or responsibility with respect to your Alliance Account. For Alliance Account funds paid under the Servicemembers' Group Life Insurance program, the treatment of those "dormant" funds may be different.

FOR FURTHER INFORMATION, PLEASE CONTACT YOUR STATE DEPARTMENT OF INSURANCE.

*The Bank of New York Mellon is the Administrator of the Prudential Alliance Account Settlement Option, a contractual obligation of The Prudential Insurance Company of America, located at 751 Broad Street, Newark, NJ 07102-3777. Draft clearing and processing support is provided by The Bank of New York Mellon. **Alliance Account balances are not insured by the Federal Deposit Insurance Corporation (FDIC).** The Bank of New York Mellon is not a Prudential Financial company.*

Understanding Your Options

A claim is not eligible for an Alliance Account when:

- Proceeds from all policies total less than \$5,000.
- The beneficiary resides outside U.S., is a minor, corporation, partnership, tax-exempt entity, or other ineligible third party.
- The beneficiary is a trust that is not authorized to own or withdraw funds from a life insurance policy, or the trust is a testamentary trust.
- The person who owned the policy established specific provisions about death benefit payment. In these situations, the claim is paid by check or another option.





- -
 Deceased's Social Security Number

Group Life Insurance Claim Form

You may choose one of the following settlement or payment options as an alternative to Alliance Account.

Lump Sum Payment Options

Prudential offers three types of lump sum payment options. Each option type provides full payment through either a single check, electronic funds transfer or immediate access to the entire proceeds of the policy as described below.

Proceeds Held At Interest	While proceeds are held at interest, you receive regular interest payments with the right to withdraw the unpaid balance. You may also elect to have interest accumulate.
Lump Sum Check	Receive the full amount in a single lump sum check.
Electronic Funds Transfer (EFT)	Receive the full amount via electronic funds transfer.

Installment Payment Options

Prudential also offers a number of deferred payment options, which pay out the proceeds over a period of time that you select (e.g., over your lifetime). If you select a deferred payment option, we will provide you with a written description of the terms of the installment payment option you selected.

Life Income	Monthly payments to you for life.
Life Income with a Certain Period	Monthly payments to you for life with a certain period of guaranteed payments to you or your named beneficiary.
Fixed Period	Payment for an elected number of years, with the right to withdraw the present value of unmade payments.
Fixed Amount	Payments of a selected amount until the proceeds and interest earned are fully paid to you, with the right to withdraw the unpaid balance.

The tax treatment of the death proceeds may be different depending on the settlement option you choose. Please consult your tax advisor for advice. Should you have any questions about these settlement options, please contact Prudential at (800) 524-0542.

Choose One:

Receive your funds by way of an Alliance Account – open an interest-bearing Alliance Account with draft-writing privileges¹ that allows you full access to your funds immediately. Additionally, the Alliance Account preserves your flexibility to transfer funds to another available payment option at no cost or to withdraw the entire balance at any time.

Receive a single lump sum check - for all funds (net of any assignments, e.g., funeral home)

Electronic Funds Transfer (EFT)

Lump Sum Held by Prudential at Interest

Installment Payments with Income for Life

Installment Payments for a Fixed Period

Installment Payments in a Fixed Amount

We offer a wide range of resources to help with anything you may be facing. Go to www.prudential.com/ourpromise to make an appointment to talk to one of our financial professionals.

¹ Alliance drafts are considered checks under federal law for certain purposes. Certain businesses may have their own policies and procedures for accepting drafts. See "How Interest Is Earned:" under "How to Receive Your Funds" for more details.





Group Life Insurance Claim Form

____ - ____ - _____
Deceased's Social Security Number

4. How to Receive Your Funds (cont.)

If you choose Electronic Funds Transfer, please complete this section:

1. Selection

To select Prudential's Electronic Funds Transfer payment service, please provide the following information. If you elect to have Prudential deposit the funds in your checking account, you must first check with your bank to obtain the correct bank transit routing number and account number for electronic transfer deposit. Please note that a deposit slip does not contain acceptable banking information. If you have any questions, please call us toll free at (800) 524-0542.

2. Beneficiary Information

____ MI _____
First name MI Last name
____ - ____ - _____
Social Security Number Primary Telephone

3. Banking Information

____ Branch Telephone
Bank name

Bank Transit Routing Number (9 digits) For Wire Transfers
____ Bank Location (City and State) _____

4. Payment

I authorize The Prudential Insurance Company of America (Prudential) to make electronic deposits of my Group Life Plan Insurance Death Claim proceeds into the above account. I understand that any deposit made to an inactive account agreement will be returned to Prudential and reissued as a manual check. In addition, if any overpayment of such Death Claim proceeds is credited to this account in error, I authorize Prudential to withdraw the difference between the benefit amount paid and the recalculated amount of the benefit actually due under the terms of the insurance coverage.

My eligibility for any such benefits is governed by the terms and conditions of the Group Life Policy and nothing in this Authorization shall be deemed to be an approval of any such benefits.

This authorization is valid indefinitely until such time as I provide written notice of cancellation to Prudential. Any notice hereunder will not be deemed effective until three business days after Prudential has received my written notice.

____ MI _____
Account Owner's First Name MI Last Name

Street address
____ State ZIP Code - _____
City
____ - ____ - _____
Telephone

Account Owner's signature

Date (mm/dd/yyyy)





				-				-				
--	--	--	--	---	--	--	--	---	--	--	--	--

Deceased's Social Security Number

Group Life Insurance Claim Form

About the Beneficiary

Indicate who is claiming the life insurance proceeds. If there is more than one beneficiary, each beneficiary must complete a separate form. We only need one copy of the death certificate. Please note that we will only use phone numbers and email that we collect to keep you updated on the status of your claim.

Please also note:

- For representative of the insured's estate, if estate is not being administered through the courts, we may be able to pay the insured's heirs directly if permitted by law.

Tax Certification

Taxpayer Identification Number (TIN)

You must include a TIN for the beneficiary, this is:

- A Social Security number (SSN) if the beneficiary is an individual or the owner of a sole proprietorship.
- The employer identification number (EIN) if you represent a trust, estate, corporation, partnership, or tax-exempt organization.
- The TIN of the grantor/trustee if you represent a grantor trust, or that of the actual owner of a trust-like entity not recognized as a legal or valid trust under state law.
- If you are a guardian completing this form for someone else, including a minor, be sure to provide that person's SSN.

Backup Withholding

You must tell us if the IRS has notified you that you are subject to backup withholding because you didn't report all your taxable interest and dividends on your tax return. You are not subject to backup withholding if either (a) you did not receive such a notice from the IRS, (b) the IRS told you that you are no longer subject to a backup withholding order, or (c) you are exempt from such withholding. If you have been notified that you are subject to backup withholding, please check the box as indicated.

Foreign Account Tax Compliance Act (FATCA)

Any entity making a payment of U.S. source income must consider whether it is subject to FATCA. A payor must collect documentation about the payee's status or withhold at 30%. Nontaxable payments, such as income tax-free death benefits from nonqualified life insurance contracts are not subject to FATCA.

Citizenship

You must indicate if you are not a U.S. person (including resident alien). In that case, you must state the country in which you are a citizen and submit the applicable IRS Form W-8 (BEN, BEN-E, ECI, EXP, IMY). In most situations, the IRS Form W-8BEN will be the appropriate IRS Form W-8.

Important Information

COLORADO RESIDENTS – Funds held by insurance companies are guaranteed by the Colorado Life and Health Insurance Protection Association, but are not guaranteed by the Federal Deposit Insurance Corporation (FDIC). Please contact the Colorado Life and Health Insurance Protection Association (www.colifega.org), the National Organization of Life and Health Guaranty Associations, or the National Organization of Life and Health Insurance Guaranty Associations (www.nolhga.com) to learn more about the coverage limitations to your account.

ILLINOIS RESIDENTS – Payment on accidental death and dismemberment claims made after 31 days from the day we receive proof of accidental death or dismemberment of the insured, under the policies issued in Illinois, will include interest at the rate of 10% per year. The interest will be payable from the date of accidental death or dismemberment to the date of payment.

LOUISIANA RESIDENTS – The Louisiana Department of Insurance is located at 1702 N. 3rd Street, Baton Rouge, LA 70802 and can be reached by calling 800-259-5300. Written inquiries can be sent to the Louisiana Department of Insurance, Post Office Box 94214, Baton Rouge, LA 70804.





Claim Fraud Warnings

For residents of all states and jurisdictions except Alabama, Arizona, Arkansas, California, the District of Columbia, Florida, Kentucky, Louisiana, Maine, Maryland, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Puerto Rico, Rhode Island, Texas, Utah, Vermont, Virginia, and Washington: WARNING – Any person who knowingly and with intent to injure, defraud, or deceive any insurance company or other person, or knowing that he is facilitating commission of a fraud, submits incomplete, false, fraudulent, deceptive or misleading facts or information when filing an insurance application or a statement of claim for payment of a loss or benefit commits a fraudulent insurance act, is/may be guilty of a crime and may be prosecuted and punished under state law. Penalties may include fines, civil damages and criminal penalties, including confinement in prison. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant or if the applicant conceals, for the purpose of misleading, information concerning any fact material thereto.

ALABAMA RESIDENTS – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

ARIZONA RESIDENTS – For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

ARKANSAS, DISTRICT OF COLUMBIA, LOUISIANA, and RHODE ISLAND RESIDENTS – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CALIFORNIA and TEXAS RESIDENTS – For your protection, California and Texas law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

KENTUCKY RESIDENTS – Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

MAINE and WASHINGTON RESIDENTS – Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company commits a crime. Penalties include imprisonment, fines, and denial of insurance benefits.

MARYLAND RESIDENTS – Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

NEW HAMPSHIRE RESIDENTS – Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in [RSA 638:20](#).

NEW JERSEY RESIDENTS – Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

NORTH CAROLINA RESIDENTS – Any person who, with the intent to injure, defraud, or deceive an insurer or insurance claimant, knowing that the statement contains false information concerning a fact or matter material to the claim may be guilty of a class H felony.

PENNSYLVANIA and UTAH RESIDENTS – Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any material fact thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

PUERTO RICO RESIDENTS – Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

VERMONT RESIDENTS – Any person who knowingly presents a false or fraudulent claim for payment of a loss or knowingly makes a false statement in an application for insurance may be guilty of a criminal offense under state law.

VIRGINIA RESIDENTS – Any person who, with the intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

© 2019 Prudential Financial, Inc. and its related entities.

Prudential's Alliance Account is a registered trademark of The Prudential Insurance Company of America.

Prudential, the Prudential logo, and the Rock symbol are service marks of Prudential Financial, Inc. and its related entities, registered in many jurisdictions worldwide.

Do not return this page with the completed form.

GL.2018.031 Ed. 09/2019



CEEGE809

8159639 page 10 of 10

Please Return Completed Documents to Member Benefits



Email: NCPERS@MemberBenefits.com



Fax: (904) 212-3636



Mailing Address: 10739 Deerwood Park Blvd, 200-B,
Jacksonville, FL, 32256